



Cafcass Family Forum Information Sheet



What is the Cafcass Family Forum?

- ❖ The Cafcass Family Forum journey began in early 2019 and since December 2019 and with the help of our Partner agencies, the Family Forum has now taken shape.
- ❖ The objective of the Cafcass Family Forum is to use feedback to better understand how families experience our service and use the learning to improve future practice. Our intention is for children and families to have a better experience with Cafcass as a direct result of the feedback received by the Cafcass Family Forum. To achieve this, we have built a Cafcass Family Forum comprising of family members (parents, carers, grandparents/extended family) who have experienced the Cafcass service and who are motivated to offer constructive challenge to help improve our service for future families
- ❖ It is our aim that the Cafcass Family Forum will ensure that we learn from the feedback we receive and can evidence the changes we make as a result.

What are the goals of the Cafcass Family Forum?

- ❖ Improve our understanding of how children and families experience our service and where possible co-create services to improve outcomes for children.
- ❖ Learn from feedback and act on that learning
- ❖ Develop respectful relationship with those we work with
- ❖ Cafcass Family Forum members work collaboratively with the Family Forum Manager to improve social work practice and our service offer for children and families in Cafcass.

Working with the Family Justice Young People's Board

- ❖ The Family Justice Young People's Board are currently supporting the Cafcass Family Forum to ensure that the child is always at the centre of our work.
- ❖ Eight FJYPB members act as Family Forum leads and work closely with the Family Forum Manager to either attend Family Forum meetings or attend feedback conversations with children to gather feedback from children and young people.

If you have any questions about the Cafcass Family Forum, you are welcome to contact the Family Forum team by email familyforum@cafcass.gov.uk

